



## **CODE OF CONDUCT FOR VOLUNTEERS**

**Approved: Jan 2020**  
**Review Date: May 2021**

**Volunteers of the Lymphedema Association of Ontario (LAO) will at all times conduct themselves in a manner that:**

- Promotes the mission and objectives of LAO in all dealings with the public on behalf of LAO
- Brings credibility and good will to LAO
- Acts with honesty and integrity while fulfilling responsibilities for or on behalf of LAO
- Adheres to the bylaws and policies approved by the LAO Board
- Demonstrates good faith, prudent judgment, honesty, transparency and openness in their activities on behalf of LAO
- Demonstrates respect for individuals regardless of race, national or ethnic origin, citizenship, colour, religion, gender, age, mental or physical disability, political beliefs, socio-economic status, health related status, sexual orientation or marital status
- Respects and maintains the confidentiality of individual personal information gained as a volunteer, including but not limited to, all computer software and files, LAO business documents and printouts and all member, donor and supporter records
- Respects and gives fair consideration to diverse and opposing viewpoints
- Demonstrates due diligence and dedication in preparation for and attendance at meetings, special events and in all other activities on behalf of LAO
- Fulfills fiduciary responsibilities by ensuring that the financial affairs of LAO are conducted in a responsible and transparent manner
- Publicly demonstrates acceptance, respect and support for decisions made by the LAO Board
- Avoids real or perceived conflicts of interest between personal and private interests of volunteers and employees and their responsibility to LAO, the general community and funding partners.